

Friday March 27, 2020

Dear Residents,

While the world is grappling with COVID-19, we remain an essential service dedicated to providing you with safe housing. The COVID-19 pandemic has caused many economic and societal challenges globally and locally. These are unprecedented times and we want to support our residents with important information and resources.

If you have experienced personal hardship due the COVID-19 pandemic, we strongly encourage you to file for government assistance. These programs will assist with housing and rental costs for those who need it.

### **FINANCIAL SUPPORT**

On March 18, 2020, Prime Minister Justin Trudeau announced economic support measures that will help Canadians during the COVID-19 pandemic. Some of the measures the government is implementing include:

Temporary income support: If you are sick, quarantined or staying home to care for children and find yourself without paid sick leave, the government is providing increased access to Employment Insurance (EI).

Longer-term income support: If you lose your job or are facing reduced hours due to COVID-19, the government is introducing an Emergency Support Benefit and the implementation of an EI Work Sharing Program.

GST benefit: The government is proposing to provide one-time special payment by early May to double the goods and services tax credit. If you qualify for this credit, the benefit will be close to \$400 for individuals and close to \$600 for couples.

These supports, and many others, can be reviewed and applied to through this official website - <https://www.canada.ca/en/departement-finance/economic-response-plan.html>

We will work with all levels of government and will continue to evaluate additional initiatives to further support the many Canadians who call our properties home.



CANADIAN  
STUDENT LIVING

While this is an unprecedented event, our work remains focused on you, our student. If you have any questions or feedback about our management of COVID-19, please reach out to your General Manager directly. They remain available and happy to help as needed.

Sincerely,

Brad Williams,  
Vice President, Operations  
Canadian Student Living